RE: CHANGES TO ELANY’S BATCH PROCESSING PROTOCOL

ELANY has created a secure web upload portal that allows brokers to submit or resubmit any documents that are incorrect, incomplete, or missing from previously submitted batches. EFFECTIVE IMMEDIATELY, ALL SUCH SUBMISSIONS MUST BE MADE UTILIZING THE PORTAL, WHICH IS AVAILABLE ON THE ELANY ELECTRONIC FILING SYSTEM (EEFS). Beginning Tuesday, April 28, 2020, ELANY examiners will redirect any document emailed to them by brokers as a replacement or additional document for a transaction to that broker for submission through the portal.

The implementation of this best practice is intended to reduce exposure to ransomware, spyware, and phishing attacks.

If you have questions, please contact the ELANY help desk at elanyhelpdesk@elany.org or by telephone at (646) 805-1200.